#### **Avatar Solutions Website**

Role: Designer & Developer Date: 2014

Avatar Solutions needed to update the visual design of their website to meet new sales targets and marketing goals. In addition to updating the look and feel the technical implementation was updated to accomodate new web technologies and mobile browsers.

request a proposal

Survey Research

mprove employee engagement patient experience, CAHPS putcomes, and more



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#### Avatar in the News

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Patient Satisfaction Survey Firms Avotar Solutions Announces New Tiered Price Offerings

avatar

#### Avatar Solutions is an innovative research, analytics, and performance improvement company specializing in employee and healthcare surveys, including CAHPS and patient satisfaction. At Avatar, it is our mission to provide the data, insight, and advice necessary to meaningfully enhance interactions between coworkers and customers. By

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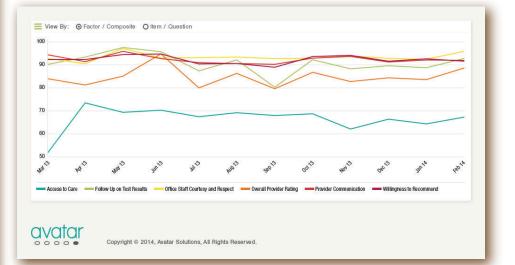
ys - consulting - reporting -

# Improving Care

| MPR  |  |  |  |   |  |   |  |  |   |   |   |   |  |   |                       |                     |   |   |
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| ation:   |  |  |  | Question:   |  |   |  |  | oup By:   |   |   | Gender  |  |   |                       | Service Line        |   |   |
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| POWERI<br>Factor /<br>Office Staff<br>Willin<br>Pro  | / Composite<br>Courtesy and Respect<br>(n = 5012)<br>gness to Recommend<br>(n = 2486)<br>vider Communication<br>(n = 14576)<br>ow Up on Test Results<br>(n = 1252)<br>versall Provider Rating  | FILE 🛔   | ₿сн  | EDULEF  | 83.91  | 9<br>92.<br>92.<br>92.<br>89.42   |  |  | Item<br>Provi<br>Prov<br>Prov<br>Recom<br>Und<br>Prov<br>Follow<br>K  | / Quest<br>esy/Respe<br>der Respe<br>ovider Liste<br>rider Expla<br>mend Offic<br>lerstand Ini<br>rovider Tim<br>Clerks Hei<br>v Up on Te<br>forow Histo<br>ate Providi   | ct (n=2506<br>ct (n=2516<br>an (n=2516<br>in (n=2375<br>ce (n=2486<br>fo (n=2148<br>fo (n=2148<br>fo (n=2510<br>lp (n=2506<br>st (n=1295<br>ry (n=2511  |   | Search   |   |                       | 8                   |   | 95.29<br>95.07<br>94.24<br>3.14<br>.08<br>90<br>67      |
| POWERI<br>Factor /<br>Office Staff<br>Willin<br>Pro  | / Composite<br>Courtey and Respect<br>(n = 5012)<br>graness to Recommend<br>(n = 2486)<br>oxider Communication<br>(n = 14576)<br>wer Up on Test Results<br>(n = 1255)<br>Verail Provider Rating<br>(n = 2505)<br>Access to Care  |  | ВСН  | EDULEF  | _  | 92.<br>92.  | 08   | c  | Item<br>Prov<br>Prov<br>Recom<br>Und<br>Follow<br>K<br>R<br>Follow  | esy/Respe<br>der Respe<br>ovider Liste<br>rider Expla<br>mend Offic<br>lerstand Ini<br>rovider Tim<br>Clerks Hei<br>v Up on Te<br>(now Histo  | ct (n=2508<br>ct (n=2518<br>en (n=2518<br>in (n=2375<br>ce (n=2486<br>fo (n=2148<br>fo (n=2148<br>fo (n=2508<br>et (n=1295<br>ry (n=2511<br>er (n=2505<br>re (n=1811  |   | Search   |   | rs                    | 8<br>81.00<br>73.74 | 93<br>92<br>91<br>91,<br>91,<br>91,<br>91,<br>91,<br>91,<br>2<br>89,42<br>86,34<br>3,91             | 95.29<br>95.07<br>94.24<br>3.14<br>.08<br>90<br>67      |
| POWERI<br>Factor /<br>Office Staff<br>Willin<br>Pro  | / Composite<br>Courtesy and Respect<br>(n = 5012)<br>agrees to Recommend<br>(n = 2485)<br>ovider Communication<br>(n = 14576)<br>over Dest Results<br>(n = 1255)<br>berall Provider Rating<br>(n = 2555)<br>Access to Care<br>(n = 5554)   | 66.54  |  |   | 83.91  | 92.<br>92.<br>89.42   | 08   | c  | Item<br>Provi<br>Prov<br>Prov<br>Recom<br>Follow<br>K<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R   | esy/Respe<br>der Respe<br>ovider Liste<br>rider Explai<br>mend Offic<br>lerstand Ini<br>rovider Tim<br>Clerks Hei<br>v Up on Te<br>Crow Histo<br>iate Provide<br>Routine Car<br>e Right Awa<br>ver Same D   | ct (n=2506<br>ct (n=2516<br>an (n=2516<br>in (n=2375<br>ce (n=2486<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2510<br>lp (n=2506<br>st (n=1295<br>ry (n=2511<br>er (n=2505<br>re (n=1811<br>ay (n=1108<br>Day (n=961  |   | Search   | Provide   | rs<br>7<br>7<br>67.64 | 81.0                | 93<br>92<br>91<br>91,<br>91,<br>91,<br>91,<br>91,<br>91,<br>2<br>89,42<br>86,34<br>3,91             | 95.29<br>95.07<br>94.24<br>3.14<br>.08<br>90<br>67      |
| POWERI<br>Factor /<br>Office Staff<br>Willin<br>Pro  | / Composite<br>Courtey and Respect<br>(n = 5012)<br>graness to Recommend<br>(n = 2486)<br>oxider Communication<br>(n = 14576)<br>wer Up on Test Results<br>(n = 1255)<br>Verail Provider Rating<br>(n = 2505)<br>Access to Care  | 66.54  | ₿SСНЕ<br>72 76                                       |   | _  | 92.<br>92.<br>89.42   | 08   | c  | ltern<br>Provi<br>Prov<br>Prov<br>Prov<br>Prov<br>Prov<br>Recom<br>Und<br>Prov<br>Follow<br>K<br>R<br>R<br>S<br>Need Care<br>Answ<br>Answe  | esy/Respe<br>der Respe<br>ovider Liste<br>rider Explai<br>mend Offic<br>lerstand Ini<br>rovider Tim<br>Clerks Hei<br>v Up on Te<br>finow Histo<br>iate Provide<br>Routine Car<br>e Right Awa  | ct (n=2506<br>ct (n=2516<br>in (n=2516<br>in (n=2375<br>ce (n=2486<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2506<br>st (n=1255)<br>re (n=2505<br>re (n=1811<br>ay (n=1108<br>Day (n=961<br>way (n=220   |   | Search   |   | rs<br>7<br>7<br>67.64 | 81.0                | 93<br>92<br>91<br>91,<br>91,<br>91,<br>91,<br>91,<br>91,<br>2<br>89,42<br>86,34<br>3,91             | 95.29<br>95.07<br>94.24<br>3.14<br>.08<br>90<br>67      |
| POWERI<br>Factor /<br>Office Staff<br>Willin<br>Pro  | / Composite<br>Courtesy and Respect<br>(n = 5012)<br>agrees to Recommend<br>(n = 2485)<br>ovider Communication<br>(n = 14576)<br>over Dest Results<br>(n = 1255)<br>berall Provider Rating<br>(n = 2555)<br>Access to Care<br>(n = 5554)   | 66.54  |  |   | 83.91  | 92.<br>92.<br>89.42   | 08   | c  | ltern<br>Provi<br>Prov<br>Prov<br>Prov<br>Prov<br>Prov<br>Recom<br>Und<br>Prov<br>Follow<br>K<br>R<br>R<br>S<br>Need Care<br>Answ<br>Answe  | esy/Respe<br>der Respe<br>svider Liste<br>vider Explai<br>mend Offic<br>lerstand Ini<br>rovider Tim<br>Clerks Hei<br>v Up on Te<br>(now Histori<br>ate Provide<br>Routine Car<br>a Right Awa<br>ver Same D<br>er Right Awa  | ct (n=2506<br>ct (n=2516<br>in (n=2516<br>in (n=2375<br>ce (n=2486<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2506<br>st (n=1255)<br>re (n=2505<br>re (n=1811<br>ay (n=1108<br>Day (n=961<br>way (n=220   |   |  | Provide   | rs<br>7<br>7<br>67.64 | 81.0                | 93<br>92<br>91<br>91,<br>91,<br>91,<br>91,<br>91,<br>91,<br>2<br>89,42<br>86,34<br>3,91             | 95.29<br>95.07<br>94.24<br>3.14<br>08<br>90<br>67<br>22 |
| POWERI<br>Factor /<br>Office Staff<br>Willin<br>Pro<br>Foll  | / Composite<br>Courtesy and Respect<br>(n = 5012)<br>agrees to Recommed<br>(n = 2466)<br>oxider Communication<br>(n = 14576)<br>word up on Test Results<br>(n = 1255)<br>Verall Provider Rating<br>(n = 2505)<br>Access to Care<br>(n = 6554)<br>64  | 66.54<br>4 68  | 72 76  | 80  | 83.91  | 92.<br>92.<br>89.42   | 08   | c  | ltern<br>Provi<br>Prov<br>Prov<br>Prov<br>Prov<br>Prov<br>Recom<br>Und<br>Prov<br>Follow<br>K<br>R<br>R<br>S<br>Need Care<br>Answ<br>Answe  | esy/Respe<br>der Respe<br>svider Liste<br>vider Explai<br>mend Offic<br>lerstand Ini<br>rovider Tim<br>Clerks Hei<br>v Up on Te<br>(now Histori<br>ate Provide<br>Routine Car<br>a Right Awa<br>ver Same D<br>er Right Awa  | ct (n=2506<br>ct (n=2516<br>in (n=2516<br>in (n=2375<br>ce (n=2486<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2148<br>fo (n=2506<br>st (n=1255)<br>re (n=2505<br>re (n=1811<br>ay (n=1108<br>Day (n=961<br>way (n=220   |   | 48.98  | Provide   | rs<br>67.64<br>3      | 81.00               | 91.<br>91.<br>91.<br>91.<br>91.2<br>89.42<br>89.42<br>89.42<br>89.42<br>89.42<br>80.44<br>3.91<br>0 | 95.29<br>95.07<br>94.24<br>3.14<br>08<br>90<br>67<br>22 |
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| POWERI<br>Factor J<br>Office Staff<br>Willin<br>Pre<br>Foll<br>C   | / Composite<br>Courtey and Respect<br>(n=5012)<br>unserver to Recommend<br>(n=2486)<br>ovider Communication<br>(n=14576)<br>(n=14576)<br>(n=14576)<br>(n=2505)<br>Access to Care<br>(n=5554)<br>64   | 66.54<br>68<br>m Repont  | 72 76<br>ses (n)                                     | 80  | 83.91<br>84 82<br>ondents<br>Jun 13                              | 92.<br>92.<br>89.42<br>92   | 08<br>06<br>96<br>Aug 13                                   | C C  | Item<br>Iterk Court<br>Provi<br>Prov<br>Und<br>Prov<br>Prov<br>Prov<br>Recom<br>Und<br>Prov<br>Prov<br>Prov<br>Prov<br>Recom<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R   | esy/Respe<br>der Respe<br>svider Liste<br>ider Explai<br>mend Offic<br>lerstand Ini<br>rovider Tim<br>Clerks Hei<br>v Up on Te<br>Gnow Histo<br>ate Provid<br>Routine Cai<br>Right Awa<br>ver Same D<br>er Right Awa<br>e Over Tim  | ct (n=2506<br>ct (n=2516<br>in (n=2516<br>in (n=2486<br>fo (n=2486<br>fo (n=2148<br>te (n=2506<br>st (n=1295<br>re (n=1811<br>ay (n=1108<br>Day (n=961<br>vay (n=2254   | Jan 14  | 48.98<br>50  | Provide<br>61.34<br>60  | rs<br>67.84<br>3      | 81.00               | 92<br>92<br>91.<br>91.<br>91.<br>91.<br>91.<br>89.42<br>89.42<br>89.42<br>86.34<br>3.91<br>0        | 95.29<br>95.07<br>94.24<br>3.14<br>08<br>90<br>67<br>22 |
| POWERI<br>Factor /<br>Office Staff<br>Willin<br>Pro<br>Foll<br>C<br>Show:<br>Factor / C<br>Access to C   | / Composite<br>Courtey and Respect<br>(n=5012)<br>unserver to Recommend<br>(n=2486)<br>ovider Communication<br>(n=14576)<br>(n=14576)<br>(n=14576)<br>(n=2505)<br>Access to Care<br>(n=5554)<br>64   | 66.54<br>1 68<br>1 Repons<br>1 Net<br>1 68                                     | 72 76<br>5695 (n)<br>4967B                           | 80  | 83.91<br>84 86<br>pondents<br>96TB                               | 92.<br>92.<br>89.42<br>92<br>92   | 08<br>06<br>96<br><b>Aug 13</b><br>% <b>TB</b>             | C<br>C<br>Sep 13<br>%0TB   | Item<br>Iterk Court<br>Provi<br>Prov<br>Recom<br>Und<br>Prov<br>Recom<br>Recom<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R   | asy/Respe<br>der Respe<br>der Respe<br>der Expla<br>ider Expla<br>inder Expla<br>der State<br>(Lerks He<br>Up on Te<br>Glerks He<br>Up on Te<br>Glerks He<br>Up on Te<br>Glerks He<br>Up on Te<br>Glerks He<br>Up on Te<br>State<br>Provide Tim<br>Right Aus<br>Provide Tim<br>Right Aus<br>Pr  | ct (n=2506<br>ct (n=2516<br>in (n=2516<br>fo (n=2516<br>fo (n=217<br>in (n=2516<br>fo (n=217<br>in (n=2506<br>fo (n=218<br>in (n=2506<br>fo (n=218<br>in (n=2506<br>fo (n=218)<br>fo (n=2516<br>fo (n=2516)<br>fo (n=2516)  | Jan 14<br>% TB  | 48.98<br>50<br>Feb 14<br>%TB   | Provide<br>0134<br>60<br>Total<br>%TB                                     | rs<br>67.84<br>3      | 81.00               | 91.<br>91.<br>91.<br>91.<br>91.2<br>89.42<br>89.42<br>89.42<br>89.42<br>89.42<br>80.44<br>3.91<br>0 | 95.29<br>95.07<br>94.24<br>3.14<br>08<br>90<br>67<br>22 |
| POWERI<br>Factor Jorice Staff<br>Willin<br>Pro<br>Follow<br>Factor / Cr<br>Factor / Cr<br>Factor / Cr  | / Composite<br>Courtesy and Respect<br>(n=5012)<br>geness to Reacommunication<br>(n=14576)<br>ovider Communication<br>(n=14576)<br>(n=14576)<br>over Up on Test Results<br>(n=14576)<br>over Up on Test Results<br>(n=5554)<br>Access to Care<br>(n=5554)<br>Gr  | 66.54<br>68<br>m Repond<br>%10<br>12<br>51.28                                  | 72 76<br>ses (n)<br>\$978<br>73.43                   | 80<br>May 13<br>%TB<br>69.29  | 83.91<br>84 88<br>90 de nts<br>90 TB<br>70.22                    | 92<br>92.<br>92.<br>92.<br>92<br>92<br>92<br>92<br>92<br>92<br>92<br>92<br>92<br>92<br>92<br>92<br>92 | 08<br>06<br>96<br><b>Aug 13</b><br>% <b>TB</b><br>69.13    | C C C Sep 13 % TB 67.90  | Item<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>Provident<br>P   | esylRespe<br>der Respe<br>volder Liste<br>mend Offici<br>Valge Stander<br>Koutine Cata<br>Koutine Cata<br>Koutine Cata<br>Right Awa<br>e Over Tim<br>StarB<br>61.98   | et (n=2506<br>et (n=2516<br>in (n=2516<br>in (n=2516<br>in (n=2748<br>et (n=2516<br>in (n=2748<br>et (n=2516<br>in (n=2748<br>et (n=2516<br>in (n=2748<br>et (n=2748<br>et (n=2748)<br>et (n= | )<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>)<br>) | 48.99<br>50<br>Feb 14<br>%TB<br>67.20                                  | 0134<br>60<br><b>Total</b><br>%TB<br>66.54                                | rs<br>67.84<br>3      | 81.00               | 91.<br>91.<br>91.<br>91.<br>91.2<br>89.42<br>89.42<br>89.42<br>89.42<br>89.42<br>80.44<br>3.91<br>0 | 95.29<br>95.07<br>94.24<br>3.14<br>08<br>90<br>67<br>22 |
| POWERI<br>Factor Jorice Staff<br>Willin<br>Pro<br>Follow<br>Factor / Cr<br>Factor / Cr<br>Factor / Cr  | / Composite<br>Courtesy and Respect<br>(n = 5012)<br>grants to Results<br>(n = 14576)<br>ow Up on Test Results<br>(n = 14576)<br>ow Up on Test Results<br>(n = 2505)<br>Access to Care<br>(n = 5554)<br>decess   | 66.54<br>68<br>m Repon<br><b>%128</b><br>51.28<br>90.24                        | 72 76<br>96713<br>96718<br>73.43<br>93.43            | 80<br>May 13<br>69.29<br>97.67  | 83.91<br>84 88<br>Jun de nts<br>Jun 13<br>70.22<br>95.83         | 92.<br>92.<br>83.42<br>92.<br>92.<br>92.<br>92.<br>92.<br>92.<br>92.<br>92.<br>92.<br>92              | 08<br>96<br><b>Aug 13</b><br>9024                          | C C C C C C C C C C C C C C C C C C C                                  | Item<br>Iterk Court<br>Provi<br>Provi<br>Provi<br>Recom<br>Und<br>di<br>Provi<br>Recom<br>Recom<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi<br>Provi | esylRespe<br>der Respe<br>volder Liste<br>der Respe<br>mend Officier<br>Konnerstand in in<br>rovider Tim<br>rovider Tim<br>rovider Tim<br>rovider Tim<br>rovider Tim<br>rovider Tim<br>rovider Tim<br>fanget<br>Aus<br>ter State<br>fanget<br>Aus<br>ter State<br>fanget<br>Aus<br>ter State<br>fanget<br>Aus<br>ter 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Avatar Solutions wanted to update their reporting platform with a new look and feel. Updating their application to be more usable and use newer web technologies such as responsive design. They wanted a more interactive web application uding HTML5, CSS and JavaScript.

Role: Designer Date: 2014



Role: Designer Date: 2011

#### TransUnion Decisioning Tool

TransUnion introduced a new Decisioning System based on new back-end technology. We continued to use feedback from users of previous systems and UX best practices. We also introduced a more dynamic UI using more DOM manipulation and AJAX to create a more integrated experience.

| Trans <b>Union</b> .  | BFE<br>Linear Fulfillment Er   | vironment  |   | LFE 2 🙆 🕲 🚨 🚨  | ea 💠     |
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| Copy of lest from<br>Sid<br>SUBSCRIBER<br>23VH001<br>B AND K LIST<br>SERVICES<br>VERSION STATUS<br>0.1 Production   | Add Step Input SB168   | Selection Criteria Selection Criteria Audit Forms DRAG AND DROP LEVELS & TOPICS TO REORDER   |   | Enhan  |          |
| THIS CONFIG USES<br>ENHANCED DATA   | <ul> <li>Opt Out</li> <li>Criteria Nth<br/>Filter</li> </ul>   | Some Obvious Level     Image: Comparison of the second secon | Test Level Details  | D D & New  | Topic    |
| Save Config Cancel Changes Check In Check In To Test Undo Check Out Your configuration has changed  | <ul> <li>Selection<br/>Criteria</li> <li>Best Nth</li> <li>Derived Fields</li> <li>Output</li> </ul> | Test Level     Image: Constraint of Level       Level Name & Description       New Level 0       New Level       Accept Tag & Destination:       Image: Constraint of Level 0  | Topic Name & Description:<br>New TopicO<br>:<br>Selection Criteria: If cri<br>Criteria := | Accept Tag: Def<br>ACCNew TopicO<br>Reject Tag: Def<br>REJNew TopicO | fault    |
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| Customer Support: 312-985-4   | 357   support@transunion.com   |  | © 2012 TransUnion LLC. All rights reso  | erved.   Privacy Policy   Term:                                      | s of Use |

# Role: Designer Date: 2009

# TransUnion Decisioning Tool

TransUnion continued to upgrade its Decisioning Systems with new capabilities. As the application was upgraded feedback from users and more up to date best practices were introduced to the UI making the experience better for users.

| ID:<br>104730                                   | BASIC INFO TRADELINE   | S GEOGRAPHY   | Y OUT       | TPUT SCHEDULE STATUS REPORTS   |                         |
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| ACTIONS   |  |               |             |  |                         |
| SAVE CONFIGURATION                              |  | OMPLETED EXEC | UTIONS      | INCOMPLETE EXECUTIONS  |                         |
| Save and Cancel will be                         |  | SELECTED DATE |             | COLLAPSE ALL DATES EXPAND  |                         |
| enabled when your<br>configuration has changed. | START DATE:  | ORDER #       | LEG. JOB #: | ARCHIVE DATE:  |                         |
| DOWNLOADABLE FILES                              | <ul> <li>August 29th 2009</li> </ul>   | BDC543786     |             | © CLEAR ARCHIVE LIST   |                         |
| D. CONFIGURATION DETAILS                        | August 25th 2009   | 550343700     | K908E3      | September 2008   | OVE                     |
| TRADELINES SUBSCRIBER     GEOGRAPHY SUMMARY     |  |               | K908E2      | September 2007 ØREM  |                         |
| COMPLETED EXECUTIONS                            |  |               | K908E1      | September 2006 ØREM  |                         |
| (ALL)   |  |               | K908D0      | September 2005 ØREM  | OVE                     |
| COMPLETED EXECUTIONS<br>(12 MONTHS)             | V September 17th 2009  | BDC543787     |             | CLEAR ARCHIVE LIST   |                         |
| 12 PENDING EXECUTIONS                           |  |               | K908E6      | October 2008   | OVE                     |
| INCOMPLETE EXECUTIONS                           |  |               | K908E5      | October 2007 ØREM  | OVE                     |
|   |  |               | K908E4      | October 2005 ØREM  | OVE                     |
|   | > October 21st 2009  | BDC543788     |             | © CLEAR ARCHIVE LIST   |                         |
|   | November 18th 2009<br>SCHEDULE DETAILS   | BDC543789     |             | © CLEAR ARCHIVE LIST   |                         |
|   | Order Number:<br>235698<br>Start Date:<br>April<br>Notification:<br>kcate, jmurphy, bcoomer<br>Scheduled By: bcoomer<br>Archive Execution Order:<br>© Oldest to Newest<br>© Newest to Oldest |               | 009         | April Monthly for the last months. June Quarterly July RANGE START RANGE END | • 000<br>• 000<br>• 000 |
| customer support 312-985-4357                   | support@transunion.com   |               |             |  |                         |

Role: Designer Date: 2008

# TransUnion Order Management System

TransUnion upgraded its Order Management System from an Access database to a web application. This allowed for more distributed access and a more robust application.

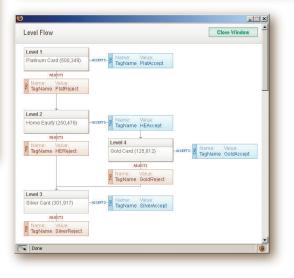
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# TransUnion Decisioning Tool

TransUnion replaced its mainframe applications with web based applications running on open systems. TransUnion's business processes are extremely complex. The goal of each application was to take that complexity and make it manageable for novice users, while allowing experienced users access to the tool's full capabilities.

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#### Role: Designer Date: 2006

#### 6pm.com Website

Role: Art Director / Designer Date: 2005

6pm.com was a rebranding of shoe retailer Shoedini. As part of their new offering they added giftcards to tthe site. Arroweye Solutions provideed the giftcard service which we designed to seemlessly fit into their new look and feel. As part of this we redesigned our customization interface to better meet their needs.





#### CMXsports and CMXvision Websites

Role: Art Director / Designer Date: 2004

CMX was a commodities trading company that was flush with their success on the Internet. The owner's interest in sports and entertainment led him to create a network of entertainment sites with the eventual goal of downloadable pay-per-view style videos and memberships.



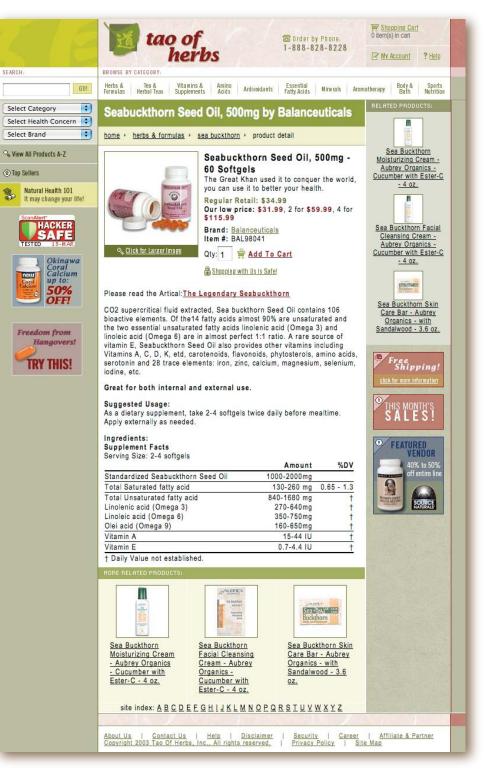


#### Tao of Herbs Website

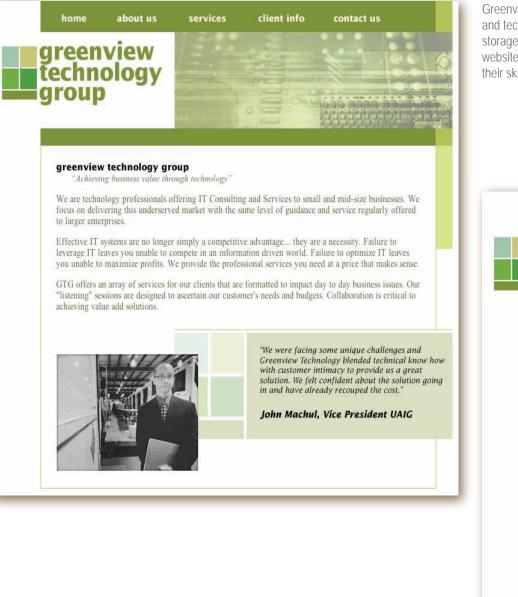
Role: Designer Date: 2003-2004 Tao of Herbs had an existing website that they wanted to update.

The main goal of updating the website was to have a more usable store interface and to create a brand to better compete in the crowded space of herbal healthcare.





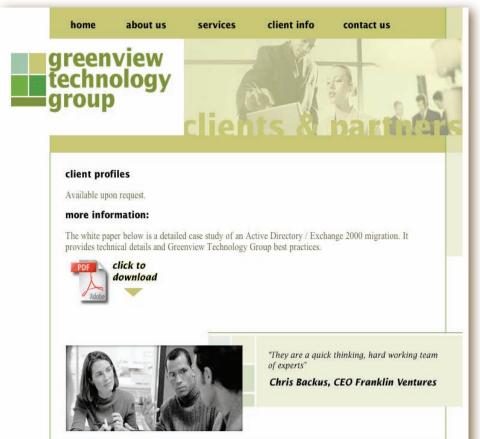




#### Greenview Technology Group Website

Greenview Technology Group is a strategic and technology consulting firm specializing in storage and infrastructure installations. Their website is purely informational emphasizing their skillset and client satisfaction.

Role: Designer Date: 2003



# buyer tools seller tools help competitive procurement of products and services

Welcome!

# What does your business need?

ComProcure is a venue where buyers and sellers are brought together. Buyers can request free quotes, giving them a competitive quote on the purchase of a product or service of their choice. Sellers have the opportunity to open up their sales channels by accessing active buyers seeking to purchase the products or services that they offer.



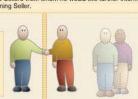


A Buyer uses the site to fill out a FREE "Request For Quote" form. The RFQ is categorized and provides the details necessary so that the right Sellers finds the Buyer's request. Sellers find the RFQ based on their sales categories and territory.



Sellers then submit quotes that satisfy the Buyer's request. The Buyer reviews the quotes and to save time, only contacts Sellers from whom he would like further information. The Buyer then determines the winning Seller.

The Buyer works directly with the winning Seller to complete the transaction. Buyer and Seller go through their normal processes for making a sale, ComProcure is the venue that brought them together, saving the buyer time and money!



Sellers!

Try out Comprocure today! For the rest of the year, Comprocure will be FREE to sellers! A \$500 value to try out our new service.

Subscribe Now!

Our Categories Click on a category name below to request a quote in that category:

Benefits Group Life Insurance Health Insurance Retirement Plan: 401(k), Simple IRA, Roth Term Life Insurance

Electronics Desktop Computers LCD Projectors Notebook Computers Printers

HR/Personnel HR Outsourcing Payroll Services Staffing/Recruiting Temporary Staffing

Internet E-Commerce Services Internet Marketing Web Site Design Web Site Hosting

Mailroom Addressing Equipment & Software Letter Folding & Inserting Equipment Postage Meters

Professional Services Application Development Database Design & Development Graphic & Design Services Translation Services See all of our categories...

#### ComProcure.com Website

ComProcure is a business to business web site that connects buyers with the merchants that sell the goods or service they need. A clean, easy to use interface was designed to quickly get a buyer into the site and trained to use the site's tools.

Role: Designer Date: 2003

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| ame and Password below a | nd click the login button. If you are a new user and would like to signup, click on the signup                                  |
|                          | Sign Up   |
| password:                | First time visitor to our site? Sign up! It's FREE and easy to do! Save<br>time and money getting quotes from multiple vendors? |
| Forget your password?    | Click Herel   |
|                          | Do you want to Sell your services to ComProcure buyers? It's FREE for<br>the rest of 2004!                                      |
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© 2003 ComProcure, Inc.

| Sign Up!              |                    |                      |                 |                          |           |                  |        |            |
|-----------------------|--------------------|----------------------|-----------------|--------------------------|-----------|------------------|--------|------------|
| Instructions: Fill ou | t the fields below | to join our service. |                 |                          |           |                  |        |            |
| Save time and mone    | y using ComProc    | ure's FREE quoting e | ngine to get co | empetitive quote         | es from m | ultiple sellers! |        |            |
| Sign Up Informatio    | on                 |                      |                 |                          |           |                  |        |            |
| user name:            | mjcorn             |                      | first name:     | Michael                  |           |                  |        |            |
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|  | competitive procurement of products and service  |
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| Request a Quote  |  |
|  | information. Then choose a category, delivery timeframe and rfq expiration<br>things to think about in your rfq description for a particular category. After you<br>er or publish it now to be searched on by potential Sellers. |
| Save time and money using ComProcure's FREE "Request a Quote" pa   | ge to get competitive quotes from multiple sellers!  |
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12234 Belmont Ave. Suite 200 Chicago, IL 60620 

Role: Designer Date: 2003

#### ComProcure Corporate Identity

ComProcure's identity was designed to reflect the idea of a transaction while playing of the letters of the name. It was also kept very clean and simple to associate it with the ease of use of the site.



# SciFi.com Store Website

Role: Designer Date: 2002 SciFi was looking for a store platform to enhance their web site. The store was designed to fit into their existing web site and compliment their on-air branding.

|  | ACEY OCTOBER 26TH BRIDGES  | FEEDBACK                                    |
|--|--|---|
| SEARCH FOR   | FIND >> :: Quick Links 🗢 >   | > JOIN<br>FAG                               |
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| Search the Shop:<br>GO >><br>ADVANCED BEARCH<br>Shop By:<br>Shows<br>\$<br>Specialty Shops<br>\$ | STORE HOME<br>Sci-Fi on DVD:<br>Collect all of your favorite Solf is<br>series and original movies! Newly<br>and clearest sound, courdesy of<br>DVD — Solf ihts such as Farak<br>Herberts Dune, along with such<br>Holywood blockbusters as Aliens<br>and Predator.<br>Complete your collection today! | FEATURE<br>Limited<br>Chiana Acti<br>Figure |
| home   order status   gift center  | Apparel and Other Items!<br>READ John Edwards newest book!<br>WEAR the hottest Fascage apparel<br>HEAR the Dune soundtrack!<br>And so much more  |   |
| © 2001, SCI FI. All rights reserved.   FEEDB   | store policies   contact the store   1-888-555-1234  |   |

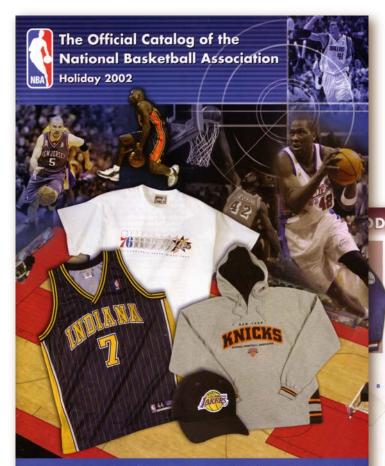


#### NBA Store Website

Role: Art Director / Designer Date: 2001-2002 The NBA was moving their store to a new ecommerce platform. Styleclick worked with the NBA's internal marketing team to maximize their brand representation while maintaining an easy to use store.







Shop now @ the NBA Store on NBA.com. To Order, Call Toll Free: 1-866-SHOP-NBA

#MAJ-422 \$14.99 TEAMS ANNEARD

12

Hares Kraces

Nordam Pattores

#### NBA.com Catalog

After Styleclick successfully launched the NASCAR.com catalog the same service was offered to NBA.com. Once again the design reflected the website, with extensive use of the NBA's impressive photo collection.

Role: Art Director / Designer Date: 2002

HARDWOOD CLASSICS

QUIRES 32

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13

#### D CLASSICS

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#### D. MAIISTIC ATHUTIC HARDWOOD D. MAINSTIC ATHURK PLARDWOOD CLASSICS SHOOTINO SHIRT If old school hoops oppeal is what you're shooting for, look no further. With Hardwood Classics team

Shop now @ the NBA Store on NBA.com

logo embroidered on left chest. Hardwood Classics bits mame in tackle-twill on back, and striped trim at collar and cuffs. N-sip front. 100% polyester. White with team colors. Sizes: M-VQ. #MAJ-428 \$64.99 TEANS AMEND



TANS AGAINME

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H. MAJESTIC ADVILITIC HARDWOOD CLASSICS T-SHIIT Trivit block to oli of the grant teoms in the oli dony of the NBA and ABA. Bucks, Kricks, Calibar, Hey of Ibed doals (togos. Nove you can wear flaim on a 100% coton Tablet: Willias, Sizes, M-32. IMAJ-B/27. S18.95 Paret Bochocer Boarts Consta Dower Roogts Hower

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I. MAJESTIC ATHLETIC HARDWOOD CLASSICS RINGER T-SHIRT Celebrate the heritage of the NBAI 100% heavyweight cotton with screen classic team logo. White with ringer. Sizes: M-201\_ #MAJ-873 \$18.95

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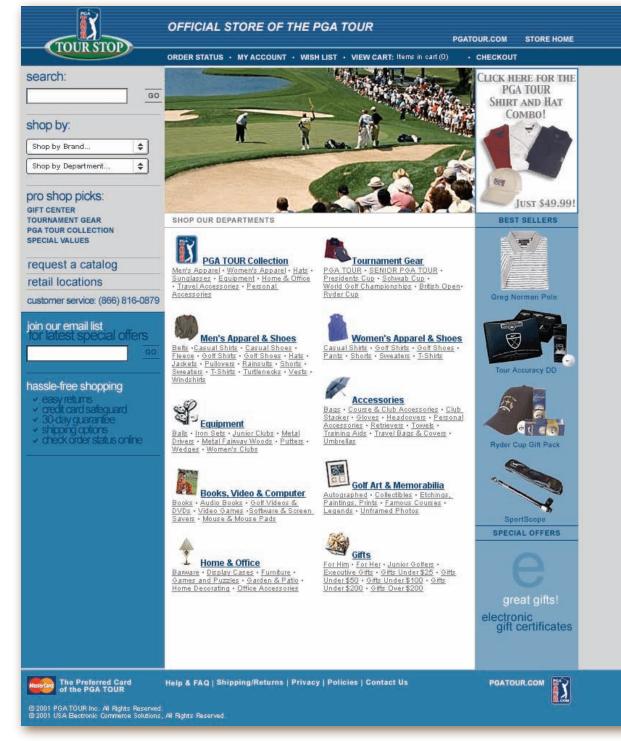
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Role: Art Director / Designer Date: 2002

#### PGA Store Website

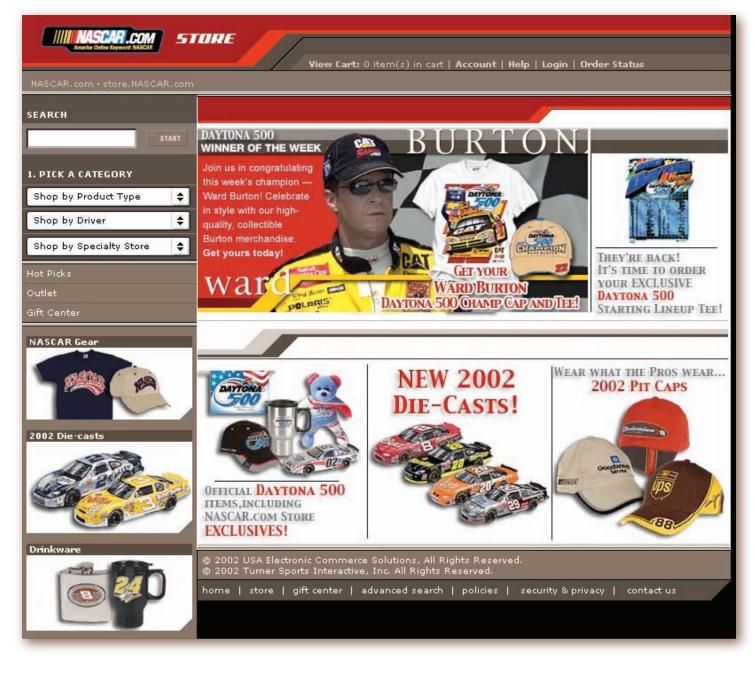
PGA had hosted their web store with MVP.com and was switching to a new provider after MVP.com was dissolved. In the process they were updating their print branding and launching a physical store. They wanted the web store to match the look and feel of the physical store.





#### NASCAR.com Store Website

NASCAR redesigned their web site and Styleclick supplied the ecommerce engine for the store. The top navigation elements match the rest of NASCAR's web site, but the store navigation and content were designed to increase ease of use for selling product while maintaining the look and feel of NASCAR's existing web presence.



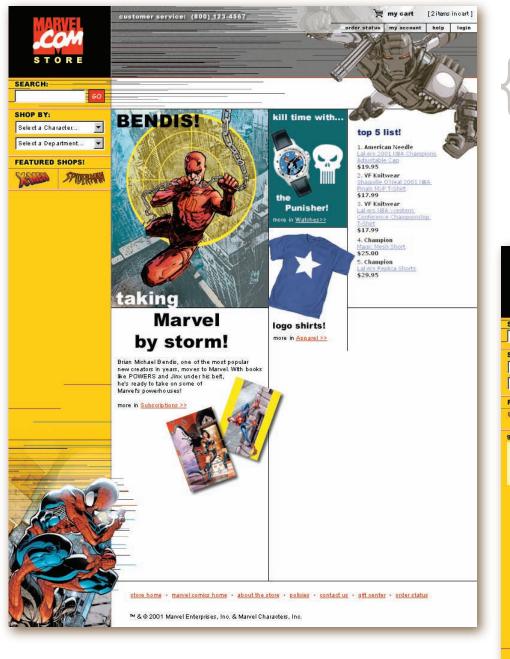
#### NASCAR.com Catalog

Role: Art Director Date: 2002 NASCAR.com wanted to bring back their catalog from its three-year hiatus. Our photography process was expanded to include high-resolution photos for print.

The design was meant to reflect the existing design of the website, keeping the two integrated from a marketing and infrastructure perspective.

THE OFFICIAL NASCAR.COM FALL 2002 CATALOG

DWES MELCOME! FALL APPAREL 2 OIL PON ELLIDIT 3 THE OFFICIAL NASCAR.com STORE CATALOG! This is your fast track to the official gear 5 6 C. A geal and colo from VFK for all your favorite NASCAR drivers and teams. It's a great way to purchase authentic NASCAR products and hard-to-find racing items, including 6 59 hats, jackets, jerseys, die-casts and much, much more. And just in time for the holidays, too. KEVIN WASCAR .COM So whether it's a gift for yourself or a gift for a special fan, you'll get the best merchandise 10 ALTER D. I This drive on the the sport has to offer delivered straight to your doorstep-all with the same first-rate customer в service you've come to expect from out E Call of anytime 9.4 Hist and the second -Aritan Bud 20 15 Order 24 hours a day, 7 days a week at store.NASCAR.com or 1.888.638.2273 83 22 team colors and sponsor logos. Full-top front with elastit team colors and sponsor logos. Full-top front with elastit coffs and weist. Brushed cotton twill shell, nyloo lining. Embroidered with applique. Imported. Sizes: M-V00, ROU-106 \$119.99 28 29 A. PERFECT Run JACKET Keep up your hot streak in this winning crew jacket. 30 3I AVALABLE DIVERS It features updated team and sponsor logos worn by your favorite driver in highly detailed, 200K-strich embroidery with appliqué on front, back and sleeve. Full-zip front with stand-up collar, front welt pockets, J. Burrow, R. Cheste, M. Nyastin-W. Barrow, B. ELLINT, S. Masta, B. Batro, J. Jonatta, R. Nyasey, **G. DENIM JACKET MEW?** Great to have for those windy days. Favorite driver's car number, replica signature and team owner logo embroidered on the front; suede patch with driver graphics between 32 ribbed cutts and bottom band. 100% cotton faill shell. Taffeta lining, imported. Sizes: M-XXL. VFK-111 \$119.99 checkered flags on the back. 100% denim. Imported AvALABLE DIVISION Sizer M-XII D. Lawseer Jr. K. Hunce B. Laborn T. Strawer J. Specer D. Jacob H. Martin R. Malacy VFK-117 \$64.99 Autocasts Develop D. Lanuard Jr. D. Jampit B. Walacz J. Galocas B. Para H. DENIM CAP For the devoted fan. Driver's car <mark>48</mark> 88 number and replica signature featured in the center of a NASCAR seal. Denim suede visor. Metal snap closure. Embossed suede appliqué. Imported. Adjustable. VFK-106 \$18.99 Avec.en.s Devotes Order 24 hours a day. 97 99 7 days a week. store.NASCAR.com D Esteward as 0. Journ 1. Science J. Doctor M. Martin R. Brauch R. Trances R. Rase 2 MASCAR .com CAR.com 1.888.638.2273 1.888.638.2273 NASCAR COM

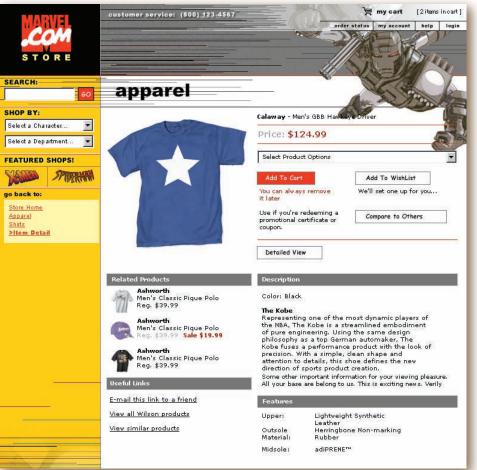


Marvel.com Website

Role: Designer

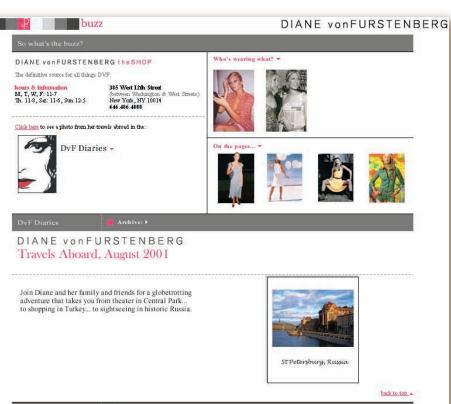
Date: 2002

Marvel Comics wanted to update their web site with electronic commerce capabilities. The screens here are designs submitted to show how our platform would look with a possible redesign of their entire site. The old site didn't make use of the many properties controlled by Marvel that make up their brand. Introducing characters to the design reinforced Marvel's position as a premiere comic book publisher.



#### Diane von Furstenberg

Role: Art Director / Designer Date: 2001-2002 Diane von Furstenberg is a couturier of highend women's clothing. Creator of the "wrap dress" Ms. von Furstenberg lost popularity in late 70s, but she recreated her company for the 90s. Part of that recreation was a new brand and accompanying web site.



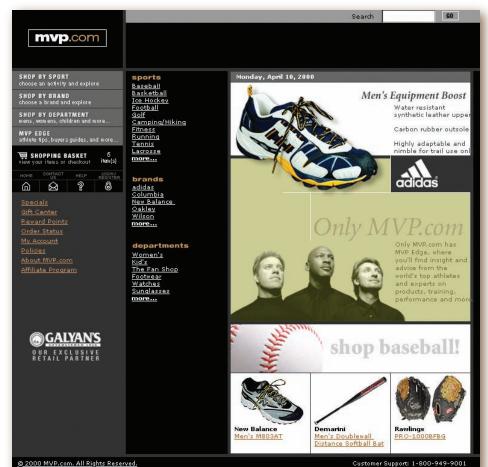




#### MVP.com Website

Role: Art Director / Designer Date: 2000-2001

MVP.com was an internet only sports retailer specializing in high-end sporting goods. The site was designed to be easily updated for merchandising specials and marketing campaigns. Ease of use was also of paramount concern, keeping the site navigation up to date and responding to user input.





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